Admiral Group plc 2022 Full Year Results

8th March 2023



Overview & Strategic Outlook

Milena Mondini de Focatiis, Group CEO

Group Financials

Geraint Jones, Group CFO

UK Insurance

Cristina Nestares, UK Insurance CEO Adam Gavin, Deputy UK Claims Director

International Insurance

Costantino Moretti, Head of International Insurance

Admiral Money

Scott Cargill, Admiral Money CEO

Looking after the Future

Milena Mondini de Focatiis, Group CEO

Q&A

All



Overview & Strategic Outlook

Milena Mondini de Focatiis, Group CEO

Solid results in a challenging environment

Macro uncertainty and strong inflation continues

- High claims inflation across markets
- Price changes lagging inflation particularly in the first half of the year
- Several weather events

Admiral took strong action and maintained discipline, whilst delivering solid profit

- Double digit rate increases in all countries to protect margin
- Broader set of actions in US in response to high losses
- Solid profit of £469m despite challenging conditions
- Prudent reserving and strong capital position continue

Continued progress against Group strategy and well-positioned for the future

- Strong progress in digital, data, and technology capabilities
- Customer growth driven by new product lines and European businesses
- Admiral actions have placed the business on a strong footing for when the cycle turns











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Market impacted by inflation and pressure on premiums





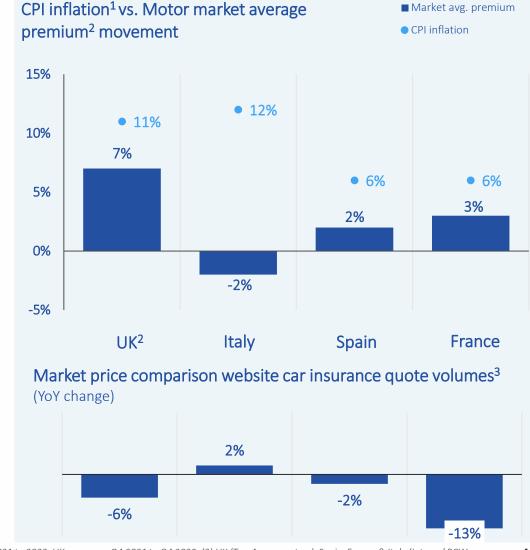








- Strong ongoing inflation across all our markets with early signs of stabilising towards year end
- Market average premiums lagging inflation everywhere with more substantial increase only in second half
- Partial unwinding of Covid frequency-related benefits
- Low shopping levels, particularly in the first part of the year, impacted by FCA reforms in the UK and low premiums across continental Europe
- Strong reduction in quote volumes on price comparison sites
- Weather: Weather events impacted Household insurance profitability in UK & France, while market average premiums remained suppressed
- Interest rates & cost of living crisis: Personal lending market impacted by macroeconomic uncertainty and higher interest rates
- Travel market rebound: Increased global travel post pandemic, leading to higher demand for travel insurance





Discipline and focus underpin solid and resilient performance and foundation for the future

Maintain underwriting discipline

- Double digit price increases across all insurance markets, placing Admiral on a strong footing for a turning cycle
- No growth in UK Motor volume to protect margin, resulting in 5% higher profit than 2019 pre-pandemic levels
- Seeking the right trade-off of margin vs growth in international insurance and new businesses based on market conditions and stage of maturity

Maintain strong capital position and conservative model

- Dividend pay-out ratio remains high at 90%, with strong solvency ratio
- Admiral reinsurance structure benefits from high proportion of risk sharing and capital protection
- Conservative investment approach with lower volatility; focus on underwriting profitability without relying on investment income

Prudent reserving and strong claims management

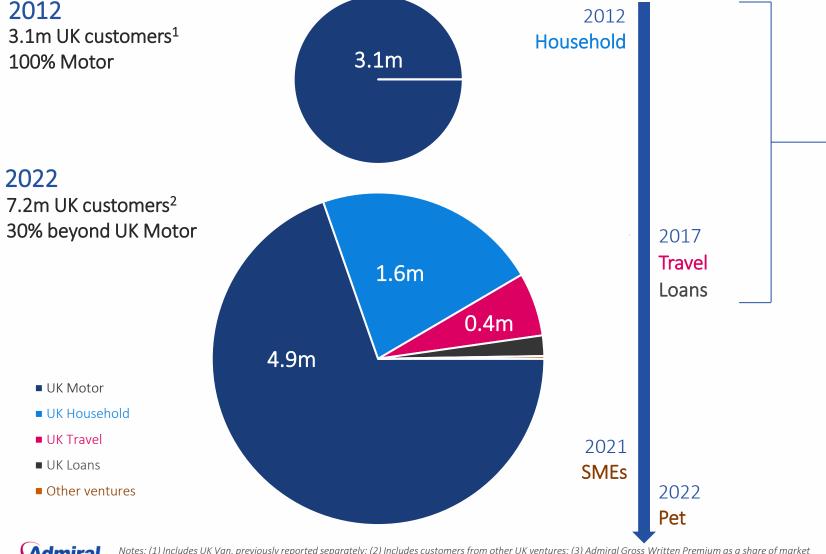
- 95th percentile confidence level of reserving (UK)
- Prudent provisioning in loans with appropriately conservative coverage ratio
- Track-record of good claims cost inflation management and strong large bodily injury competence

Increase business resilience over the long run

- Strengthening risk selection in the US insurance business whilst considering options for the future
- Building on solid foundation for growth in Europe, including diversified distribution
- Product diversification increasing persistency and customer lifetime value
- Compare.com to be acquired by Insurify; Admiral retains a minority stake



Good progress in our first 10 years of UK business diversification



UK customers beyond UK Motor business

Venture	Market share ³	Customers
UK Household	7% ⁴	1,6m
UK Travel	5% ⁵	440k
UK Loans	~2% ⁶	140k

- Organic growth achieved with limited investment
 - Total losses before break-even at £59m⁷
 - Profitable on a cumulative basis in 2021⁸ (impacted by weather in 2022)
- Stronger customer propositions, more engagement, and increased persistency
- Transfer of key strengths in data, underwriting selection, customer service, and culture
- Building stronger foundations to leverage on multi-proposition



Our Group Strategy remains unchanged



Business Diversification

Increase customer engagement and business resilience, enriching our proposition beyond motor

Effortless customer-centric propositions

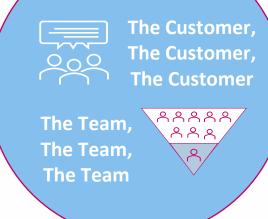
Core strengths transferred into new businesses

Strong capital & resource allocation



Admiral 2.0

Increase speed of delivery on customer needs, continuing to upgrade UW capabilities and operational excellence





Motor evolution

Evolve our proposition for changes in mobility

Mastering Connected & Electric Mobility

Alternative distribution overseas

Experimenting with fleet and emerging propositions

Scaled Agile and faster speed to market

Universal data-based decision making

Future proof technology

Strong expense governance



With continued progress across all pillars



Business Diversification

Increase customer engagement and business resilience, enriching our proposition beyond motor

Launch of pet insurance in the UK

Admiral Money turned a first profit of f2.1m

Shared analytics: Admiral Money doubled sales to insurance customers



Admiral 2.0

Increase speed of delivery on customer needs, continuing to upgrade UW capabilities and operational excellence

Tech: New motor claims system went live

Scaled Agile: Roll-out across all Europe; 20% uplift in technology releases in UK

Data: New Data Academy with over 500 trainees

Analytics : >30% of UK motor and 50% of household sales on machine learning models³



Motor evolution

Evolve our proposition for changes in mobility

Over 60% growth in UK BEV customers¹ and new features in product offering

Over 30% growth in Veygo customers²

Investment in Wagonex (car subscription platform)







The Customer,

The Customer, The Customer





Group Financials

Geraint Jones, Group CFO

Inflation spike significantly impacts 2022 results; comparisons to pandemic-impacted 2021 challenging, as expected

















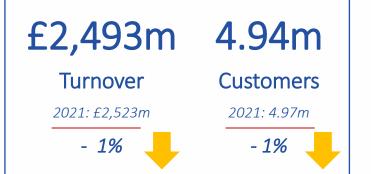


Further strong growth in Household, Money and International; UK Motor broadly stable due to strong rate action

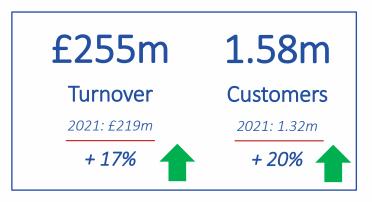
UK Motor Insurance¹







UK Household Insurance



International Insurance



£791m 2.04m

Turnover Customers

2021: £688m 2021: 1.81m + 13% 4



Higher current period loss ratios and lower profit commission driving reduction vs 2021

Group Profit Before Tax ¹	2022	2021	Change
UK Insurance ²	615.9	894.0	(278.1)
European Insurance	(4.9)	1.4	(6.3)
US Insurance	(48.9)	(13.0)	(35.9)
Admiral Money	2.1	(5.5)	+7.6
Admiral Pioneer	(15.6)	(10.2)	(5.4)
Share Scheme Cost	(51.7)	(63.3)	+11.6
Other Group Items	(27.9)	(34.4)	+6.5
Total	469.0	769.0	(300.0)
Group loss ratio	72.0%	58.5%	+13.5 pts
Group expense ratio	29.7%	26.7%	+3.0 pts
Group combined ratio	101.7%	85.2%	+16.5 pts
Group current year loss ratio ³	85.9%	75.8%	+10.1 pts

- UK Insurance profit £278m lower:
 - UK Motor profit £623m (v £872m): Inflation and unwind of pandemic impacts lead to higher current year loss ratio, much lower profit commission than exceptional 2021.
 Strong positive back year movements continue
 - UK Household loss £6m (v profit £21m):
 Current year significantly impacted (£32m)
 by severe weather / subsidence claims
 costs; attritional loss ratio materially better
 than pre-pandemic
- European Insurance result £6m lower:
 - Motor result broadly break even (loss £2m v profit £5m) despite higher loss ratios, investment in new channel distribution and competitive markets
 - New products (mainly home insurance in France) loss of £3m in line with 2021



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- US motor result £36m lower:
 - Disappointing higher loss driven by very sharp spike in damage inflation in US market; substantial rate increases taking time to feed into results
 - New (2022/23) reinsurance contract features amplify Admiral share of loss
- Admiral Money reports first profit (£2m v loss £6m)
 - Cost/income ratio improves again; loss provision remains cautious
- Admiral Pioneer continuing to invest in growing new businesses, £15.6m loss v £10.2m
 - Main businesses are Veygo short term car insurance and Toolbox small business insurance
- Significantly reduced share scheme charge mainly due to lower share price
- Other Group items analysed in appendix, no major changes



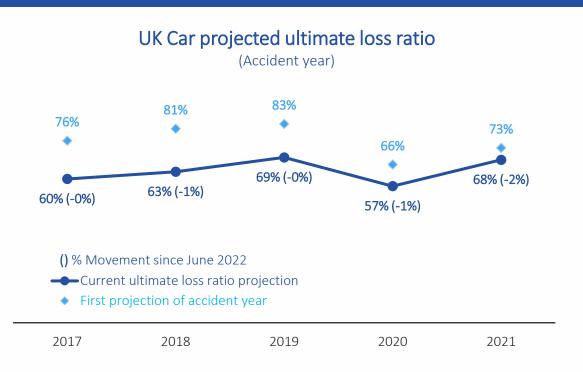
UK Motor result impacted by inflation in 2022 and unwind of positive pandemic impacts on 2021; back years continue to release positively

UK Motor Income Statement (£m)	2022	2021	Change	
Total written premium	2,217.9	2,244.3	(26.4)	Broadly flat total premium despite significant rate increases due to
Net premium revenue	471.0	496.5	(25.5)	mix shift, mainly post FCA pricing reform. Lower net premium revenue for similar reasons
Investment return	35.0	40.8	(5.8)	
Current year claims	(460.9)	(391.3)	(69.6)	Significant claims inflation in 22 v 21 leads to higher current year loss ratio. 2021 also partly benefited from covid frequency reductions
Releases – original net share	124.0	128.1	(4.1)	
Releases – on commuted RI share	189.1	189.2	(0.1)	Back years continue to develop positively (despite inflation allowance) and in line with 2021
Insurance expenses ¹	(138.1)	(107.7)	(30.4)	
Underwriting result	220.1	355.6	(135.5)	
Profit commission	170.2	290.6	(120.4)	Lower profitability of previous underwriting year main driver of reduced
Other revenue	232.3	225.5	+6.8	profit commission (£0 PC recognised in '22 from '21 UW year v £150m recognised in '21 from '20)
UK Motor profit	622.6	871.7	(249.1)	recognised in 21 noin 20)
Reported loss ratio	71%	53%	+18pts	
Expense ratio	22%	20%	+2pts	Earned basis expense ratio higher (lower average premium and continuing tech investments). Written basis ratio flat at 20%
Reported combined ratio	93%	73%	+20pts	= continuing teen investments). Written busis ratio hat at 2070
Current year loss ratio	98%	79%	+19pts	

Admiral
Group P.C.

Notes: (1) Includes claims handling costs

Motor reserving: 2022 year strongly expected to be worst part of cycle; reserves continue to be set very prudently



- 2022 accident year first projection is ~90%
- Recent years are expected to improve as usual, though 2022 has very high uncertainty in final outcome due to:
 - Ultimate large injury claims severity: Current experience is generally benign, but elevated care cost inflation expected and prudently allowed for in best estimates
 - Ultimate whiplash/small injury claims average cost: Full credit not yet taken for improving trends
 - Impact of portfolio shift to lower risk renewals business

- Margin in booked motor reserves remains very prudent, equivalent to a ~95th percentile position
- Reduced v end of prior year (immaterial profit impact)
- Percentile position is aligned to the top end of the IFRS17 accounting policy range – Admiral will continue to set booked reserves very prudently
- Ogden basis still -0.25% in best estimate;
 outlook uncertain but notably less negative
 than 12 months earlier
- Back years continued to improve and reserve releases were as strong in 2022 as 2021 (~26% of premium)
- If there are no material adverse shocks in claims development, significant releases will be a continuing feature of Admiral results



Very comfortable capital position maintained; 90% dividend payout ratio



- 180% solvency ratio remains significantly ahead of medium/long term target level of 150%
- Lower current period economic capital generation plus wider credit spreads (~8pts FY impact) in 2022 contribute to reduced ratio v comparatives
- Expect to maintain headroom ahead of internal model certainty (development work remains ongoing)
- Proposed final dividend of 52.0p is 91% of H2
 earnings per share (57.3p)
- Change v final 2021 dividend (excl. special Penguin Portals element) in line with change in EPS
- Full year dividend is 112.0p (excl. special Penguin Portals element), 90% of full year EPS; change v 2021 in line with EPS move
- No change in dividend policy or guidance

Other developments

Area

% Investments

Developments

- No change in investment strategy Admiral doesn't rely on investment income as a material contributor to profit
- Asset allocation is balanced and aims to match liability, duration and currency and not disproportionately increase market risk capital
- 2022 was a volatile markets year with big moves in rates (3-year UK gilt +290 bps) and spreads (UK investment grade up ~80bps), leading to ~£250m unrealised losses on portfolio
- Markets improved towards year-end and into early 2023
- Higher reinvestment yields, if maintained, will lead to higher investment income (+100 bps = $+^{\sim}$ £35m income)



- No major changes in proportional reinsurance to report
- No major changes in excess of loss placements from 1 January, higher cost but not materially so



- Big change in presentation of results and KPIs from 2023 (including half year) onwards
- New standard doesn't change ultimate profitability (or cash, or dividend capacity, or strategy)
- Likely to be some changes in profit recognition patterns, depending on booked loss ratios, discounting, etc.
- Admiral will continue to set reserves very conservatively, 85th to 95th percentile corridor



Summary: Group Financials

- 2022 brought a very challenging set of conditions a major inflation spike, competitive markets, and worse weather ...
- ... but the Group continues to grow overall, strongly in places, and is becoming more and more diversified
- Group profit was inevitably impacted by the conditions, though the main UK motor business delivered higher profits than pre-pandemic and Admiral Money made its first profit
- The closing solvency position remained strong after paying >90% of H2 profits to shareholders





UK Insurance

Cristina Nestares, UK Insurance CEO and Adam Gavin, Deputy UK Claims Director

Highlights: UK Insurance

- UK Motor profit normalised back to pre-Covid levels
- Prioritised margin over growth; continued to increase rates in H2 which resulted in a decrease in Motor customers
- Claims inflation remains high with early signs of damage inflation easing
- Admiral maintains motor claims cost advantage over the market
- Strong Household growth with result impacted by weather costs
- For 2023, we expect slightly better market conditions

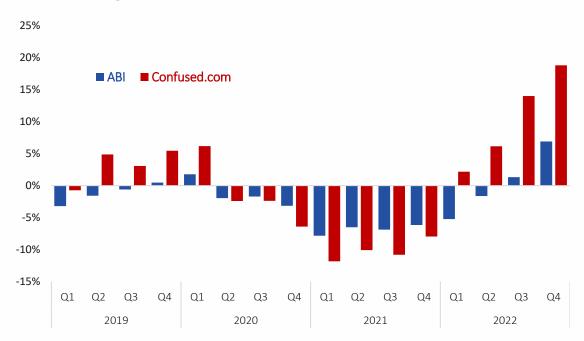


Prioritised margin over growth; continued to increase rates in H2 which resulted in a decrease in Motor customers



UK Motor market premiums

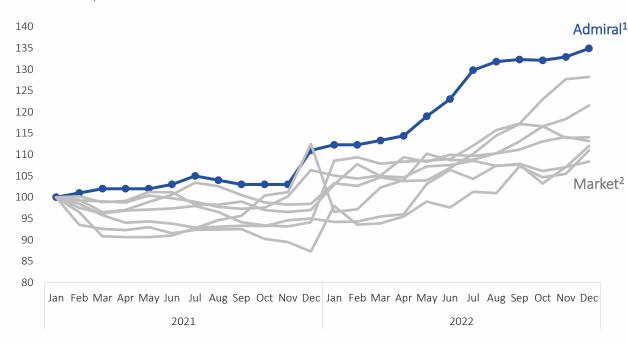
Annual % change, Q1 2019-Q4 2022



- Market prices began increasing again in 2022
 - ABI Motor premium at £470 in Q4 2022, +7% year-on-year and +8% vs Q3 2022
 - Confused premium at £629 in Q4 2022, +19% year-on-year and +7% vs Q3 2022

Admiral new business price increases v market

Indexed 100, Jan 2021 – Dec 2022



- Ahead of FCA reform, in January, Admiral increased NB base rate by double digits and decreased RN by mid-single digits
- Since March, we increased prices by c. 25% to account for inflation
- Motor customers reduced by 4% in H2 and by 1% for the full year
- Flat average premium was a result of shift in mix to renewal book

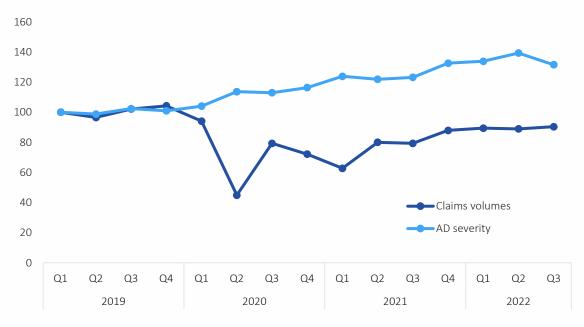


Claims inflation remains high with early signs of damage inflation easing



Market accidental damage (AD) frequency¹ & severity²

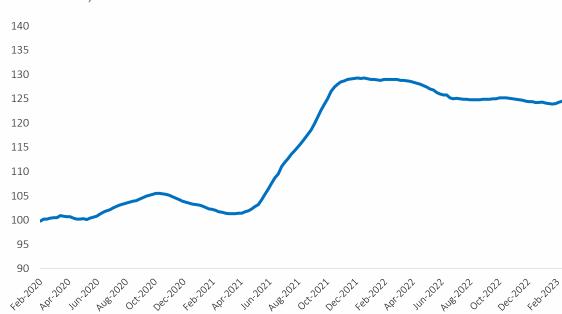
Indexed 100, Q1 2019 – Q3 2022



- Claims frequency for the year ~10-15% below pre-Covid levels
- Early signs of damage inflation starting to ease at a market level
- High inflation could persist in third party claims due to delays in recognising third party inflation



Indexed 100, 2020 – 2023



- Residual vehicle values are still elevated, but have stabilised in the past 6 months
- Increases in new vehicle supply and economic downturn could counter-act inflationary pressures
- Challenges still exist in the repair market due to industry wide capacity constraints, impacting own and third party damage

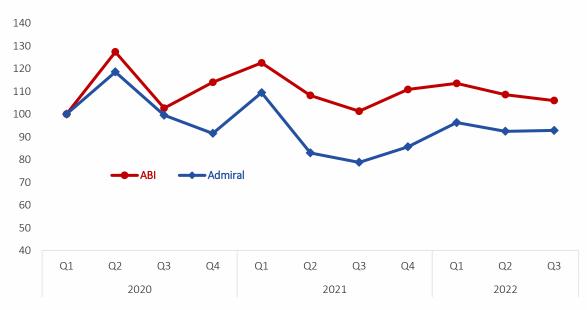


Admiral maintains motor claims cost advantage over the market



Admiral average claims costs v Market¹

Indexed 100, 2020 Q1 – 2022 Q3



- Repair delays in H2 adding uncertainty; claims inflation estimated at ~11% for 2022
- Despite higher costs, we've maintained our claims cost advantage over the market 2022 highlights include:
 - Enhanced fraud detection resulting in average annual increase in savings of 33% since 2019
 - Digital interactions have increased by 36% v 2021
 - Repair network transformed in H2

Bodily Injury Developments

Whiplash reforms

• Uncertainty on severity remains after recent court case on multi site injuries, however frequency benefits remain. Appeal process may take some time, elongating uncertainty. Savings likely to be at the lower end of £15-25 range for Admiral.

Cost of care

• As expected, we are now starting to see inflation on the cost of care on some of our most serious claims, primarily those above the excess of loss threshold. ASHE care index tracking close to wage inflation.

Large Bodily Injury inflation

 Proportionate but prudent provisions in best estimate reserves have been strengthened slightly. Inflation may take some time to emerge fully in large BI.

Ogden Rate

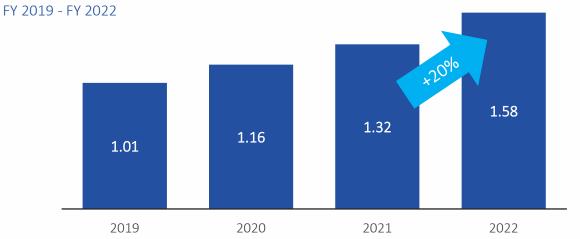
• Review likely to start in mid 2024, announcement on new rate likely to be at the end of 2024 or beginning of 2025. No changes to approach in reserving.



Strong Household growth with result impacted by weather costs

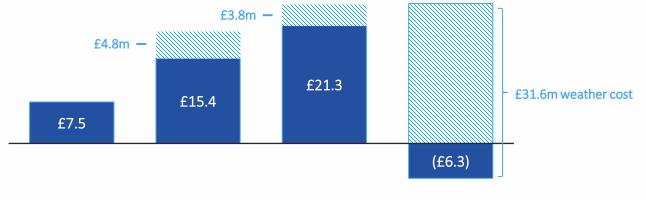






Household profit (£m)

FY 2019 - FY 2022



2021

2022

- Strong top-line growth despite premium increases due to
 - Above market retention
 - Strengthened MultiCover proposition
- Result impacted by several weather events
 - Storms in H1 and subsidence and freeze events in H2
 - Prudent estimate of weather cost at £32m for the year
 - Non-weather loss ratio¹ improved v pre-pandemic
- Admiral increased prices ahead of the market in H2
- Investment in claims capabilities, pricing and digital
- Further growth and improvements anticipated



24

2019

2020

For 2023 we expect slightly better market conditions



Pricing – Outlook

Motor

- Admiral increased prices by mid single digits since the start of 2023
- We have also seen significant price increases by most market players
- We expect prices to continue increasing in 2023

Household

- Admiral has already increased prices by low single digits
- For the rest of the year, we expect Admiral and the market to continue increasing prices

Claims – Outlook

Motor

- Frequency seems to have stabilised at 10-15% below pre-Covid levels
- Reduction in residual values points to a (likely) small decrease in claims inflation in 2023
- Uncertainty remains on bodily injury; we continue to hold prudent reserves

Household

- Signs that market inflation is starting to ease, although it will likely remain high throughout 2023
- Supply chains are under pressure following increase in longer-tailed claims (subsidence and freeze)
- Admiral will continue to realise improvements in claims handling

Admiral remains focused on pricing discipline, prioritising margin over growth, and maintaining a prudent approach to claims reserving





International Insurance

Costantino Moretti, CEO of International Insurance

Highlights: International Insurance

- Continued high claims inflation and challenging market environment
- European businesses growing from strong foundations, maintaining pricing discipline
- US losses increased, driven by very high market claims inflation Elephant responded strongly by increasing base rates and slowing growth
- Continue to build capabilities in risk selection, data, technology and invest in distribution expansion for long term value creation



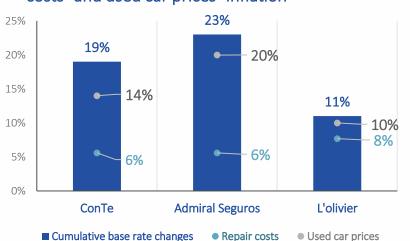
EU Insurance: Growing businesses to create long term value within a challenging market







Admiral base rate increase² vs. market vehicle repair costs³ and used car prices⁴ inflation



Strong progress on Admiral 2.0 strategy

- Scaled Agile across all operations
- Efficiency improved +21% (EU policy per employee, 2022 vs 2020)
- Over 50% increase in Machine Learning models used in operation vs 2020⁵

- Focus remains on long term value creation
 - Continued growth whilst protecting bottom line in H2
 - Positive result for underlying direct to consumer business, excluding investment in new distribution channels of c.€3-4m
 - Solid foundation provides resilience against market volatility
- 2022 a good year despite market challenges
 - Anticipated inflationary pressures, increasing prices earlier and by more than peers
 - Signals of market recovery in H2
- Well positioned to gain healthy growth in 2023



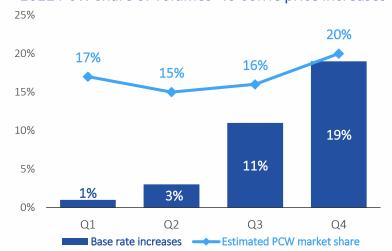
Strong outcomes and performance in ConTe



5 years of value delivered

Cumulative profit ¹ since 2018	€47m		
Growth in the last 5 years:			
Motor profit ¹	+11%		
Customers	+66%		
Policies per employee	+27%		

2022 PCW share of volumes² vs ConTe price increases³

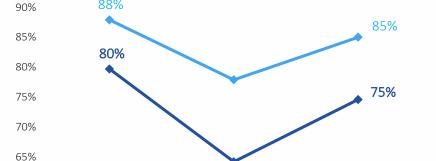


A solid brand

- No. 1 for brand awareness in direct insurance companies⁵
- 4th overall GPTW⁶ ranking
- 4.7 Trustpilot rating highest placed direct insurance company







2020

Italy Direct Market

Loss ratio: Direct Market vs. ConTe⁴

88%

2019



- Conte highlights
 - Consistently delivered material profit and growth over the past 9 years
 - 1 million customers⁷
 - Growth in intermediary channels
- Strong fundamentals allowed the businesses to achieve scale and profitability in a challenging market environment
 - Risk selection as a competitive advantage
 - Rate increase of ~19% in 2022 while increasing market share in price comparison websites
 - Average premium 9% higher than direct market in 20228
 - Adoption of Scaled Agile reduced time to release by >30%
 - Brand recognition enabled by efficient investments e.g. sponsorship of the Italian national football team



2021

US Insurance: Higher loss as market-wide inflation continues

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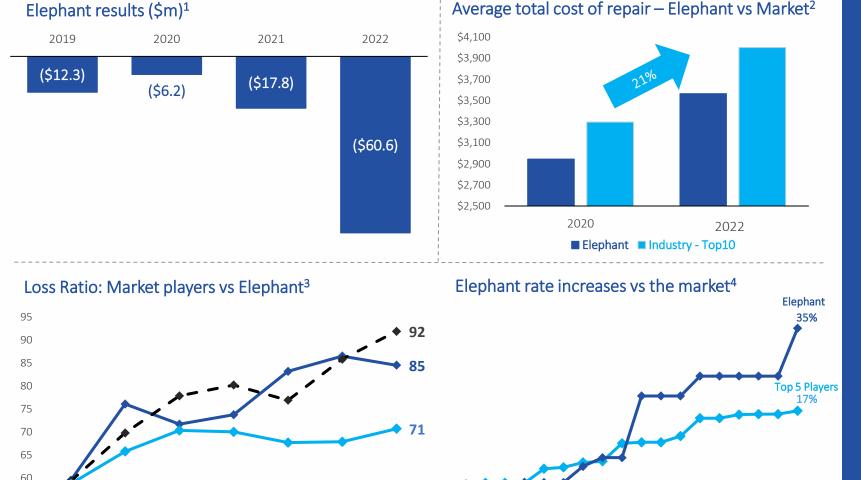
2021

Notes: (1) Admiral earned share of profit; (2) CCC; for 2022 data only available YoY up to Q3 2022; (3) S&P Capital IQ data dispatch quarterly Loss Ratio update; (4)

State filing rate changes for VA & TX. With weighted average change from top 5 players based on market share. Indexed to June 2021. Data up to November 2022.

F M A M





2021Q4 2022Q1

202202 202203

Challenging US market

- Extreme inflation and claims frequency up to pre pandemic levels
- Significantly higher lag for price increases in US vs EU due to regulatory approvals
- Changes in Reinsurance agreements further increase Admiral share of losses (also generate significant capital relief)

Elephant took strong action

- Protected Loss Ratio
 - Significant base rate increases: +35% vs June '21
 - Footprint reduction for lower yield customers (geography, channel, segment)
- Reduced expenses and improved quality of customer portfolio
 - 41% reduction in acquisition costs
 - Shift to higher lifetime customers; vehicle per policy of 1.8 in '22 vs 1.5 in '21
- As a result of the actions taken, losses are expected to strongly reduce in 2023



Admiral Money

Scott Cargill, Admiral Money CEO

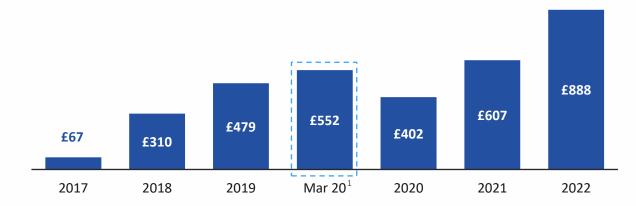
Highlights: Admiral Money

- Sustainable and efficient growth: Loan book growth of 46% in 2022 to £888m gross balances, in line with guidance
- Achieved profitability: 2022 saw first profitable year since launch, continuing positive trend despite economic uncertainty
- Stable credit performance: Comparable to pre-pandemic levels; provision coverage is 7.2%, which includes prudent post model adjustment for cost of living pressures and a weaker economic outlook
- Long term investment in business and making pleasing strategic progress: Continued investment in IT development and product to further increase capability; cost-income ratio improved to 49.4%

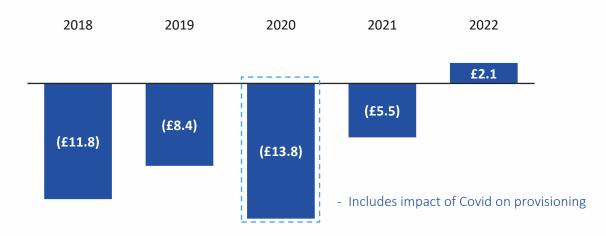


Profitable and growing strongly, whilst maintaining a prudent approach to provisions

Loans stock balances (£m)



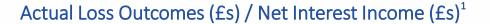
Profit/Loss progression (£m)

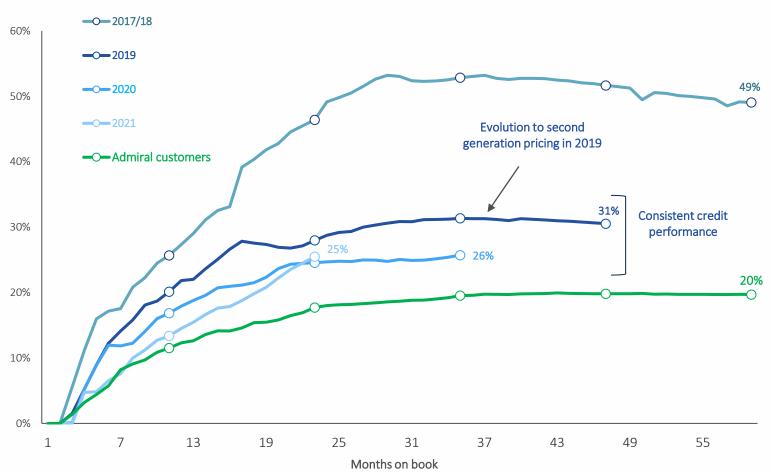


- Strong performance in 2022 despite external volatility
 - Gross loans balance growth of 46%
 - Cost income improved to 49.4%
 - Early decisive moves to continue to lend responsibly in a changing environment
 - First profitable full year, +£2.1m
- £63.7m total loan loss provision; coverage remains appropriately conservative at 7.2%, with increase since HY in response to macroeconomic uncertainty
- To account for cost of living pressures and economic uncertainty: £11m (c18%) of provisions are model overlays
- Balance guidance for 2023 in range of £950m-£1.1bn; expect bottom line to improve (assuming no macroeconomic shocks)



Improving capabilities, stable credit performance, Admiral Insurance customers outperforming





- Agile, dynamic approach to credit risk
 - Adapted risk selection criteria early
 - Continued responsible lending in changing economic environment
- Business remains resilient consistent credit performance comparable to prepandemic levels
- Prime lending focus remains
- Growth in Admiral insurance book
 - 2x new business to Admiral insurance customers in 2022 vs prior year
- Strong customer offering sets us apart
 - Preference for our guaranteed rate proposition
 - NPS: >70; Trust Pilot: 4.6
 - 80%+ customer interactions now digital





Sustainability & Wrap-up

Milena Mondini de Focatiis, Group CEO

Our approach to sustainability remains a core focus

A great place for our people to work

- 19th Best Multinational Workplace in Europe¹
- 3rd Great Place to Work for women in the UK¹
- Cost of living financial support for colleagues

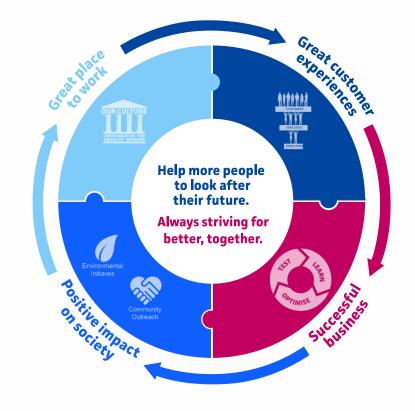






A positive impact on society

- Environment: 32% reduction in scope 1 and 2 carbon emissions⁵
- Community: Community Strategy refocus on Employability - finding people good work and employment on a local and global scale



A great experience for our customers

- >50 Group average NPS²
- Voted Best Big Insurance Company in the UK³
- >85% UK Motor customers likely to renew after a claim⁴

A successful business for the future

- + 259% 10 yr Total Shareholder Return⁶
- AA MSCI ESG rating
- 50% average Return on Equity last 5 vears⁷



Some of our Community
Strategy partners













Solid results in a challenging environment; well-positioned for the future

- 2022 characterised by challenging market conditions macro uncertainty and high inflation
- Admiral took strong action and maintained discipline, whilst delivering solid profit of £469m
- Outlook for Motor insurance cycle likely to turn in 2023, but uncertainty remains; Admiral is well-positioned
- Growth continued across most businesses
- Good progress on diversification and Admiral 2.0 strategy
- Our people, customers and community remain at the centre of what we do





Appendix

Group Key Performance Indicators

KPI	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Group Financial											
Turnover £m	2,215	2,030	1,971	2,119	2,576	2,958	3,283	3,463	3,550 ²	3,575	3,681
Turnover (continuing ops) £m								3,299	3,366	3,508	3,681
Customers m	3.6	3.7	4.1	4.4	5.2	5.7	6.5	7.0	7.7	8.4	9.3
Group pre-tax profit £m	344.6	370.2	350.7	368.7	278.4	403.5	476.2	522.6	637.6	1,129.2	469.0
Group pre-tax profit (continuing ops) £m								505.1	608.2	713.5 ³	469.0
Earnings per share	95.1p	104.6p	103.0p	107.3p	78.7p	117.2p	137.1p	148.3p	179.5p	335.5p	124.3p
Earnings per share (continuing ops)								143.7p	170.7p	196.7p	124.3p
Dividend per share	90.6p	99.5p	98.4p	114.4p	114.4p	114.0p	126.0p	140.0p	156.5p	187.0p	112.0p
UK Insurance											
Customers (000s)	3,019	3,065	3,316	3,612	4,116	4,616	5,238	5,473	5,977	6,438	6,957
Total premiums £m	1,749	1,562	1,482	1,590	1,863	2,098	2,270	2,322	2,373	2,453	2,490
Reported combined ratio	90.0%	81.0%	80.0%	79.0%	88.4%	79.7%	83.6%	80.3%	70.7%	79.0%	91.2%
UK insurance pre-tax profit £m	372.8	393.9	398.0	443.0	338.5	466.5	556.7	597.9	698.3	840.0 ³	615.9
Other revenue per vehicle £	79	67	67	63	62	64	67	66	61	59	58
International Insurance											
Customers (000s)	436	515	593	673	864	1,035	1,221	1,421	1,603	1,814	2,040
Total premiums £m	148.5	168.3	185.4	213.3	331.3	401.4	484.3	562.6	584.0	623.8	720.5
Reported ¹ combined ratio	177%	140%	127%	126%	125%	121%	116%	114%	108%	119%	125%
International insurance result £m	(24.5)	(22.1)	(19.9)	(22.2)	(19.4)	(14.3)	(1.1)	(0.9)	8.8	(11.6)	(53.8)



Summary Income Statement¹

_	UK	Insurance		Internat	ional Insurar	nce		Loans			Other		A	dmiral Group	
	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022
Turnover	2,672.0 ³	2,751.7	2784.3	648.8	690.3	795.9	38.4	37.6	59.0	6.8	27.9	41.7	3,366.0	3,507.5	3,680.9
Total premiums written	2,373.3	2,453.2	2489.7	584.0	623.8	720.5	0.0	0.0	0.0	0.0	21.7	32.9	2,957.3	3,098.7	3,243.1
Gross premiums written	1,771.6	1,879.1	2106.5	561.2	600.0	693.8	0.0	0.0	0.0	0.0	0.0	0.0	2,332.8	2,479.1	2,800.3
Net premiums written	561.0	622.3	639.3	218.8	225.7	244.2	0.0	0.0	0.0	0.0	0.0	0.0	779.8	848.0	883.5
Net earned premium	539.7	612.6	628.8	204.2	221.0	241.8	0.0	0.0	0.0	0.0	0.0	0.0	743.9	833.6	870.6
Investment income	50.8	40.8	35.0	0.0	0.5	2.3	0.0	0.0	0.0	4.5	4.0	10.2	55.3	45.3	47.5
Net insurance claims	(150.2)	(144.3)	(260.4)	(139.3)	(170.8)	(220.3)	0.0	0.0	0.0	0.1	0.0	0.0	(289.4)	(315.1)	(480.7)
Insurance related expenses	(93.8)	(114.1)	(156.4)	(78.8)	(91.7)	(115.1)	0.0	0.0	0.0	(0.1)	0.0	0.0	(172.7)	(205.8)	(271.5)
Underwriting result	346.5	395.0	247.1	(13.9)	(41.0)	(91.3)	0.0	0.0	0.0	4.5	4.0	10.2	337.1	358.0	166.0
Profit commission	132.4	301.8	170.5	1.6	2.6	0.4	0.0	0.0	0.0	0.0	0.0	0.0	134.0	304.4	170.9
Gross ancillary revenue ²	193.1	174.3	177.4	21.8	28.3	33.7	0.0	0.0	0.0	0.0	0.0	0.0	214.9	202.6	211.1
Ancillary costs	(76.1)	(78.8)	(72.0)	(4.6)	(5.1)	(2.5)	0.0	0.0	0.0	0.0	0.0	0.0	(80.7)	(83.9)	(74.5)
Instalment income	102.4	101.7	92.9	3.9	3.6	5.9	0.0	0.0	0.0	0.0	0.0	0.0	106.3	105.3	98.8
Gladiator/Pioneer contribution							0.0	0.0	0.0	(0.8)	(10.2)	(15.6)	(0.8)	(10.2)	(15.6)
Comparison revenue							0.0	0.0	0.0	6.1	5.5	8.6	6.1	5.5	8.6
Comparison expenses							0.0	0.0	0.0	(8.4)	(9.0)	(11.4)	(8.4)	(9.0)	(11.4)
Loans contribution							(13.8)	(5.5)	2.1	0.0	0.0	0.0	(13.8)	(5.5)	2.1
Interest income							0.0	0.0	0.0	0.4	0.0	1.2	0.4	0.0	1.2
Other (mainly share scheme)							0.0	0.0	0.0	(74.8)	(86.8)	(76.1)	(74.8)	(86.8)	(76.1)
Interest payable							0.0	0.0	0.0	(12.1)	(11.4)	(12.1)	(12.1)	(11.4)	(12.1)
Profit/(loss) before tax	698.3	894.0	615.9	8.8	(11.6)	(53.8)	(13.8)	(5.5)	2.1	(85.1)	(107.9)	95.2	608.2	769.0	469.0
Restructuring costs		(54.0)			0.0			0.0			(1.5)			(55.5)	
Profit/(loss) before tax - including restructuring costs		840.0			(11.6)			(5.5)	2.1		(109.4)	95.2		713.5	469.0

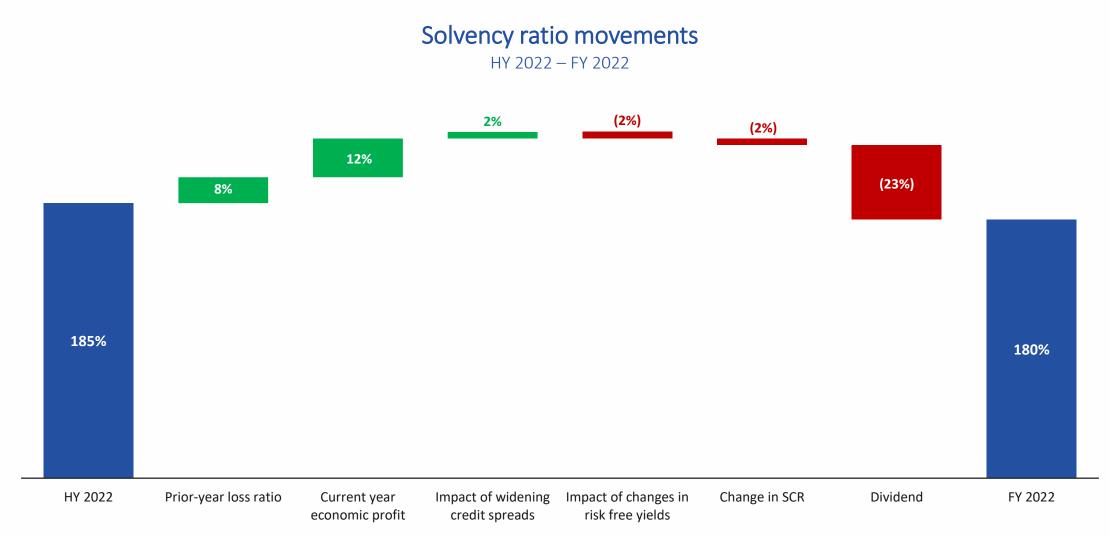


Balance Sheet

Dec-20	Dec-21	Dec-22
£m	£m	£m
140.4	103.2	89.8
166.7	179.9	248.3
22.9	10.6	0.0
2,083.2	2,176.1	2,714.0
3,506.0		3,411.2
-	9.3	18.5
1,182.0	1,208.5	1,335.8
359.8	556.8	823.9
298.2	372.7	297.0
83.0		
7,842.2	8,359.7	8,938.5
0.3	0.3	0.3
13.1	13.1	13.1
1,004.4	1,348.8	1,114.5
94.9	44.0	(173.7)
1,112.7	1,406.2	954.2
10.7	2.3	1.2
1,123.4	1,408.5	955.4
		4,792.5
		939.1
		2,158.0
		0.0
122.8	105.3	88.5
-	-	5.0
34.0	<u> </u>	
6,718.8	6,951.2	7,983.1
7,842.2	8,359.7	8,938.5
	£m 140.4 166.7 22.9 2,083.2 3,506.0 - 1,182.0 359.8 298.2 83.0 7,842.2 0.3 13.1 1,004.4 94.9 1,112.7 10.7 1,123.4 4,081.3 488.6 1,991.2 0.9 122.8 - 34.0 6,718.8	£m £m 140.4 103.2 166.7 179.9 22.9 10.6 2,083.2 2,176.1 3,506.0 3,742.6 - 9.3 1,182.0 1,208.5 359.8 556.8 298.2 372.7 83.0 - 7,842.2 8,359.7 0.3 0.3 13.1 13.1 1,004.4 1,348.8 94.9 44.0 1,112.7 1,406.2 10.7 2.3 1,123.4 1,408.5 4,081.3 4,215.0 4,88.6 670.9 1,991.2 1960.0 0.9 0.0 122.8 105.3 - - 34.0 - 6,718.8 6,951.2

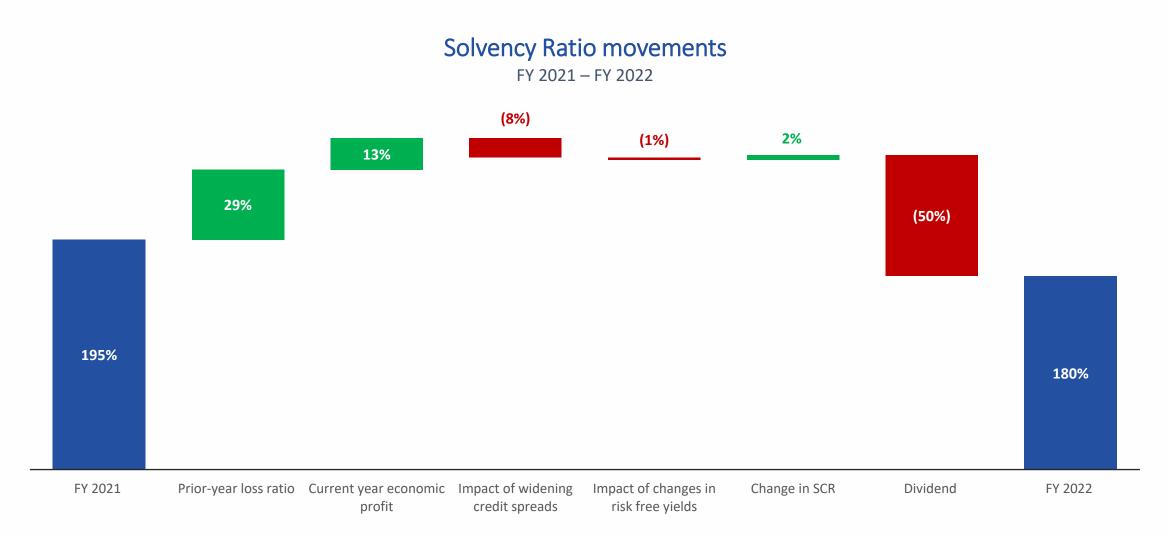
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Solvency ratio waterfall – HY 2022 to FY 2022



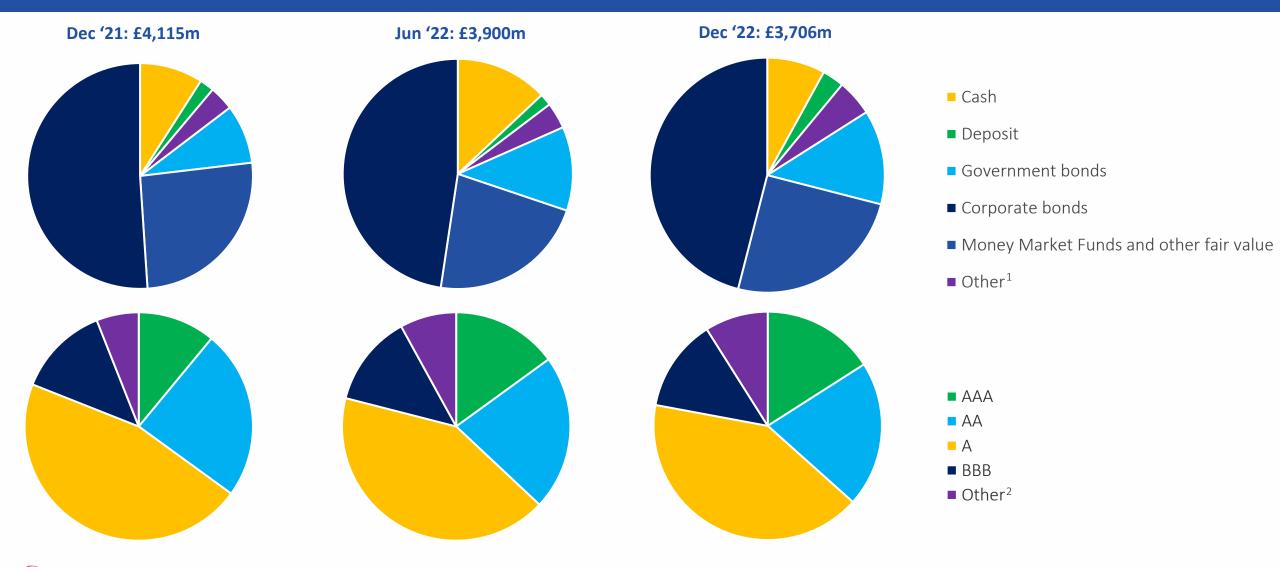


Solvency ratio waterfall – FY 2021 to FY 2022





Investment update





Investment update

	2022	2021
Underlying investment income yield	1.6%	1.1%
Investment income	£64.1m	£46.9m
Movement on reinsurer fund income accruals	(£20.0m)	(1.6m)
Unrealised gains/(losses) on derivatives	£0.5m	-
Movement in provision for expected credit losses	£1.8m	(£2.6m)
Total Investment income	£46.4m	£42.7m
Movement in fair value reserve	(£255.6m)	(£50.1m)

- No change in investment strategy in period or forthcoming
- Very limited changes in allocation and ratings
- Higher investment income reflects increased market yields as well as a one off gain on sale of government securities held at the parent company
- Rate increases throughout period have increased reinvestment yields, result improved in H2
- More significant adverse move in fair value reserve in the period reflects higher interest rates and wider credit spreads
- Movements due to interest rates well matched with changes in liability valuation for solvency measurement
- Average duration of bond portfolio at 31 December
 2022 = ~2.9 years (31 December 2021 = ~3.9 years)



Analysis of Other Group items

	2022 (£m)	2021 (£m)
Share scheme charges	(51.7)	(63.3)
Other interest & investment income	11.4	4.0
Admiral Pioneer	(15.6)	(10.2)
Other business development costs	(10.9)	(7.2)
Finance charges	(12.1)	(11.4)
Other central overheads	(16.3)	(19.8)
Total	(95.2)	(107.9)

- Share scheme charges decreased by £11.6 million. This was more in line with previous years (excluding the elevated level in 2021 which was linked to a higher share price and higher bonus pay-outs due to the higher dividend).
- Other interest and investment income increased to £11.4 million (2021: £4.0 million), as a result of higher government bond yields and a £4.7 million gain arising from the sale of government bonds in the period (2021: nil).
- Admiral Pioneer made a loss of £15.6 million in 2022 (2021: £10.2 million). The business continued to invest in growing the Veygo short term car insurance business, as well as investing in new products such as SME insurance.
- Other business development costs reported a higher loss of £10.9 million (2021: £7.2 million), which included a smaller loss from Compare.com of £2.8 million (2021: loss of £3.5 million) offset by increased investment in new ventures.
- Finance charges of £12.1 million primarily relate to interest on the £200 million subordinated notes issued in July 2014
- Other central overheads was lower at £16.3 million, this includes the cost of a number of major Group projects, such as preparation for the significant new insurance accounting standard IFRS 17 and the development of the internal model.



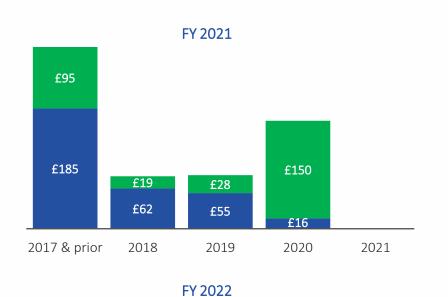
UK Motor profit recognition: 2022

	Prior	2014	2015	2016	2017	2018	2019	2020	2021	2022	Total
Total earned premium, net of XoL cost (£m)		1,424	1,488	1,759	1,951	2,077	2,026	2,165	2,132	1,089	
Total net premium, original share (£m)		356	372	441	435	462	448	481	475	242	
Combined ratio, booked basis		84%	80%	77%	77%	84%	87%	82%	116%	152%	
Underwriting profit/ (loss), net original share (£m)		58	73	101	99	75	58	88	- 79	- 126	
Profit commission - Co-insurance		42	73	118	80	53	40	74	_	_	
Profit commission/ releases on commuted QS RI (£m)		41	73	119	185	142	101	164	- 0	0	
Net other revenue (excl Instalments) (£m)		159	147	155	148	162	152	130	122	144	
Instalment income (£m)		25	29	38	72	86	92	106	96	41	
Investment income, excl FWH accruals		20	27	30	33	32	43	38	42	55	
Investment income FWH accruals		- 8	- 1	9	-		- 13	13	- 6	- 15	
Total Investment Income		12	26	39	33	32	30	51	36	40	
Cumulative profit by UWY, recognised to date (£m)		336	421	572	617	550	472	612	175	99	
Profit recognised in current period (£m)	24	16	23	51	49	133	82	103	43	99	623
Loss ratio, ultimate		69%	64%	60%	61%	65%	65%	59%	82%	94%	
Pre-tax profit loss ratio sensitivities (to Booked)											
1 point improvement (£m)						19	18	19	4	2	
1 point deterioration (£m)						-19	-18	-19	-4	-2	
3 point improvement (£m)						57	55	58	13	7	
3 point deterioration (£m)						-57	-54	-58	-13	-7	
5 point improvement (£m)						94	91	96	21	11	
5 point deterioration (£m)						-94	-89	-96	-21	-11	



UK Motor – reserve releases and profit commission breakdown









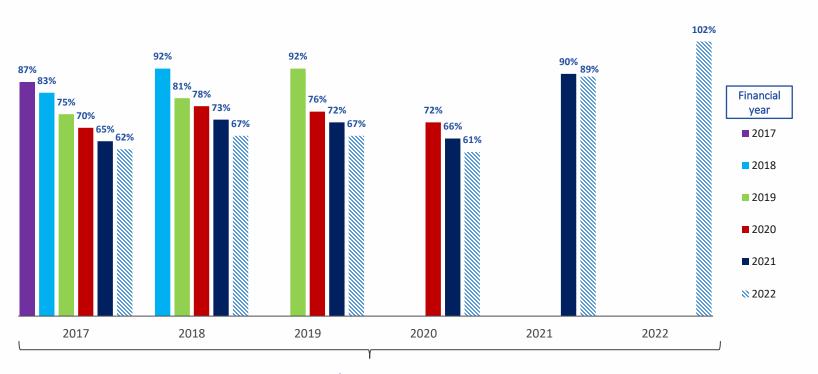


Profit Commission

Reserve Releases

UK Car Insurance: Booked loss ratio development by underwriting year

UK car insurance booked loss ratio (%)
Development by financial year (colour-coded)
Split by underwriting year (x axis)



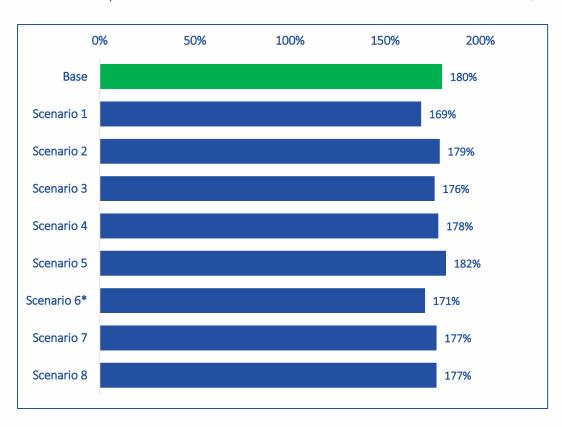
Ultimate loss ratio by underwriting year					
2022	94%				
2021	82%				
2020	59%				
2019	65%				
2018	65%				
2017	61%				

Underwriting year



Solvency Ratio sensitivities

The sensitivities below have been selected to show a range of impacts on the reported base case solvency ratio. They cover the two main material risk types - insurance risk and market risk. Within each risk type the sensitivities performed cover the underlying drivers of the risk profile. The sensitivities have not been calibrated, unless stated, to individual return periods.



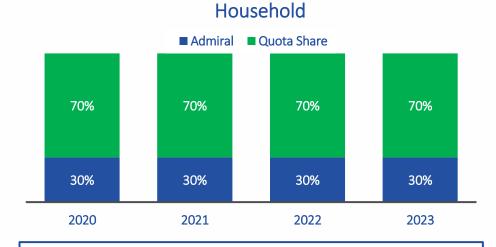
Scenarios

- 1. UK Motor incurred loss ratio +5%
- 2. UK Motor 1 in 200 catastrophe event
- 3. UK Household 1 in 200 catastrophe event
- 4. Interest rate yield curve up 100 bps
- 5. Interest rate yield curve down 100 bps
- 6. Credit spreads widen 100 bps
- 7. Currency 25% adverse movement in euro and US dollar vs sterling
- 8. ASHE long term inflation assumption up 0.5%
- 9. Loans severe peak unemployment scenario



UK co- and reinsurance arrangements





- 38% 'Other' quota share in place until at least 2023
- Munich Re continues to underwrite 40% of the UK business
 - 10% quota share in place to at least 2023
 - Remaining 30% updated as:
 - 10% Quota share until 2026
 - 20% Coinsurance until 2029
 - Improvement in net cost to Admiral from 2022 underwriting year (see next slide)

- Quota share contracts where Admiral retains 30%
- End of initial contract terms approaching;
 analysis ongoing regarding future contracts



UK Car co- and reinsurance arrangements^{1, 2}

Туре	Munich Re Proportional co-insurance – 20% from 2022 underwriting year onwards	Proportional reinsurance (quota share) – 58% from 2022 underwriting year onwards (20% Munich Re, 38% other reinsurers)
Cost to Admiral	Variable, depending on combined ratio	Fixed – c2% of premium
Risk protection	Co-insurance	Starts at 100% combined ratio + Investment Income
Profit commission	Key items in profit commission calculation include premium, claims, expenses, share scheme costs Profit share % variable based on combined ratio and calculated in tranches. Admiral's share of profit is c.65% at typical combined ratios under the current contract and c75% from 2022 underwriting year onwards	Fixed fee to reinsurer, then 100% profit rebate to Admiral thereafter Below ~98% combined ratio = 100%
Funds withheld	No	Vast majority
Investment income	Munich Re	Admiral (provided combined ratio <100%)
Instalment income	Admiral	Admiral
Commutation	Not applicable	Admiral has option to commute contracts and typically does this 36 months after the start of the underwriting year



Dividend policy overview and dates

Dividend policy and guidance

- Admiral will pay 65% of post-tax profits as a normal dividend each half-year
- Admiral expects to continue to distribute all earnings not required to be retained for solvency and buffers
- Therefore expect normal plus special dividend to be in the order of 90-95% of earnings for foreseeable future

Dividend dates

Ex-dividend date: 04 May 2023

Record date: 05 May 2023

Payment date: 02 June 2023



Key definitions

Term	Definition
Accident year	The year in which an accident occurs, also referred to as the earned basis.
Co-insurance	An arrangement in which two or more insurance companies agree to underwrite insurance business on a specified portfolio in specified proportions. Each co-insurer is directly liable to the policyholder for their proportional share.
Combined ratio	The sum of the loss ratio and expense ratio.
Commutation	An agreement between a ceding insurer and the reinsurer that provides for the valuation, payment, and complete discharge of all obligations between the parties under a particular reinsurance contract.
Expense ratio	Reported expense ratios are expressed as a percentage of net operating expenses divided by net earned premiums.
Ogden discount rate	The discount rate used in calculation of personal injury claims settlements. The rate is set by the Lord Chancellor, the most recent rate of minus 0.25% in England and Wales and minus 0.75% in Scotland was implemented on 05 August 2019.
Loss ratio	Reported loss ratios are expressed as a percentage of claims incurred divided by net earned premiums.
Periodic Payment Order (PPO)	A compensation award as part of a claims settlement that involves making a series of annual payments to a claimant over their remaining life to cover the costs of the care they will require.
Total / Gross / Net Premium	Total = total premiums written including coinsurance Gross = total premiums written including reinsurance but excluding coinsurance Net = total premiums written excluding reinsurance and coinsurance
Reinsurance	Contractual arrangements whereby the Group transfers part or all of the insurance risk accepted to another insurer. This can be on a quota share basis (a percentage share of premiums, claims and expenses) or an excess of loss basis (full reinsurance for claims over an agreed value).
Ultimate loss ratio	The projected ratio for a particular accident year or underwriting year, often used in the calculation of underwriting profit and profit commission.
Underwriting year	The year in which the latest policy term was incepted.
Underwriting year basis	Also referred to as the written basis. Claims incurred are allocated to the calendar year in which the policy was underwritten. Underwriting year basis results are calculated on the whole account (including co-insurance and reinsurance shares) and include all premiums, claims, expenses incurred and other revenue (for example instalment income and commission income relating to the sale of products that are ancillary to the main insurance policy) relating to policies incepting in the relevant underwriting year.
Written/Earned basis	A policy can be written in one calendar year but earned over a subsequent calendar year.



Admiral brands



































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